

## COVER ME by Tui – GUARANTEE POLICY

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Effective: December 1, 2016

### **Return Policy:**

If for any reason, you would like to return your *Cover Me by Tui*, we are happy to refund your purchase price (minus the shipping and handling charges). Please call us at 1-866-734-7667 within 3 days of receiving your *Cover Me by Tui* post-surgical pet garment and we will send you a return label at no cost to you. Please return your pet's *Cover Me by Tui* in original packaging with a copy of the receipt.

### **Payment Methods:**

We accept Visa, Master Card, and American Express. If you prefer to purchase with a cashier's cheque, money order, personal cheque or purchase order, then please call 1-866-734-7667, ext. #1. All orders paid with a personal cheque will be held until all funds are available. This may cause up to a 3 week delay.

### **Shipping Information:**

Shipping costs are calculated at the time of purchase and determined by product weight and quantity.

### **P.O. Boxes:**

All orders ship via Canada Post. Shipments to PO Boxes may incur additional charge.

This policy notice discloses the practices for: [www.poop-patrol.com](http://www.poop-patrol.com)